

JACPL Website Privacy Policy

Introduction

This Privacy Policy ("Policy") governs the data privacy practices of Jubilant Agri And Consumer Products Limited, an entity specializing in the agri and consumer products sector. References to "Jubilant," "we," or "us" pertain to Jubilant Agri And Consumer Products Limited and its affiliated and subsidiary entities, collectively referred to as the "Jubilant Group."

Purpose

This Policy serves the purpose of establishing a framework of leading practices and tools to facilitate compliance with data privacy regulations applicable to Jubilant in its roles as both a data controller and a data processor, including, where applicable, the Digital Personal Data Protection Act, 2023 and the rules framed thereunder.

Applicability

This Policy extends its jurisdiction over all individuals accessing and utilizing www.jacpl.co.in and its web pages, encompassing external legal entities, customers, third-party service providers, and authorized representatives.

Commitment to Privacy and Data Security

Jubilant Agri And Consumer Products Limited is unwavering in its commitment to adhering to internationally recognized standards of privacy protection and data security. The processing of personal data strictly proceeds on a lawful basis, including with the consent of the individuals concerned where required, or as otherwise permitted under applicable law. A rigorous regime of security and confidentiality standards governs authorized personnel and third parties granted access to personal information.

Definitions

In this Policy:

"Personal Information" refers to data relating to an identifiable individual, whether directly or indirectly, including but not limited to names or contact information. References to personal information in this Policy shall, where applicable, include personal data in digital form under the Digital Personal Data Protection Act, 2023.

Collection and Use of Information

Data collection adheres to the principles of relevance and necessity. The purpose of collection is explicitly disclosed to individuals either at the point of data acquisition or when the purpose subsequently undergoes modification.

The majority of services available on our websites allow anonymous access, obviating the need for registration. However, certain services necessitate registration, whereupon the collection and utilization of personal data are limited to well-defined objectives, including but not limited to product or service provision, billing, marketing endeavors, and communication. Information transmitted to our customer service department is employed exclusively for resolving customer issues.

Special Categories of Personal Data

Jubilant Agri And Consumer Products Limited refrains from intentionally collecting sensitive personal data, often referred to as special categories, except when necessitated by legal obligations, such as those underpinning recruitment processes.

Notice and Consent

Prior to the collection of data, individuals will be provided with a notice detailing the personal data and the purpose for which the same is proposed to be processed. This notice will also include information on how individuals may exercise their rights to withdraw consent, have means of grievance redressal readily available, as well as the process for making a complaint to the Board. The rights of the individual sharing the data as specified in Sections 11 to 14 of the DPDP Act will also be notified to the individual before the collection of their data.

Consent and Control

Consent: Jubilant Agri And Consumer Products Limited secures explicit consent from individuals through "opt-in" mechanisms for each distinct data processing activity, where such consent is required under applicable law.

Control: Individuals retain the prerogative to exercise control over their personal information, including rights such as access, modification, erasure, grievance redressal, and the right to nominate another person in accordance with applicable law. Requests pertaining to these rights may be submitted via e-mail mentioned below in the Contact us section.

Disclosure and Data Sharing

Jubilant Agri And Consumer Products Limited categorically abstains from the sale, sharing, rental, or trading of sensitive personal information with external third parties beyond the Jubilant Group. Nevertheless, scenarios may arise in which personal data is transferred to third parties acting on our behalf or in the interest of our business objectives. In such instances, we exercise due diligence to ensure strict adherence to our data protection standards by said third parties.

Retention, Disposal, and Compliance

Data is retained only as long as necessary for the specified purposes or to comply with legal obligations. Compliance with Section 8(7) will be ensured, which calls for erasing personal data upon withdrawal of consent by the individual or when the specified purpose is no longer being served. If a data processor is involved, such compliance will be carried out by the data processor.

Consent of Parent or Guardian

In compliance with Section 9, before processing any personal data of a child or a person with disability who has a lawful guardian, verifiable consent of the parent or the lawful guardian will be obtained. Any processing of personal data that is likely to cause detrimental effect on the well-being of a child will not be undertaken. Jubilant will also not undertake tracking or behavioural monitoring of children or targeted advertising directed at children, except as may be permitted under applicable law.

International Data Transfers

If the transfer of personal data to jurisdictions outside India is required, such transfer shall be subject to the Digital Personal Data Protection Act, 2023, applicable rules, and any restrictions, conditions or prohibitions notified by the Government from time to time.

Grievance Redressal

In compliance with the DPDP Act, we provide readily available means of grievance redressal in respect of any act or omission of a Data Fiduciary or Consent Manager regarding the performance of obligations in relation to the personal data.

Governing Law and Jurisdiction

Any grievance or complaint arising out of or in connection with the processing of personal data under this Policy may first be referred through the grievance redressal mechanism made available by Jubilant and may thereafter be pursued before such authority, forum, or board as may be empowered under applicable law. Modifications will be made in this clause accordingly to align with any amendments to the related regulatory requirements.

Change/Update of Privacy Policy

Before materially changing/updating any terms of the privacy policy that would affect the purpose or manner of processing personal data, an updated notice will be provided and, where required under applicable law, specific consent will be obtained from the individual (including those who have already shared their data), notifying them of the proposed change/update and the effect it would have on the information.

Monitoring Compliance

Jubilant Agri And Consumer Products Limited is committed to the adherence to these policies for data management. We will periodically review compliance with this Policy through audits and other assessment methods. Staff members found in violation of this policy may face disciplinary action up to and including dismissal.

Investment in Technology and Infrastructure

To ensure optimal protection and security of personal data, Jubilant prioritizes the continual investment in state-of-the-art technology, infrastructure, and comprehensive security systems. Security measures are assessed and updated frequently to address the evolving landscape of data security threats.

Breach of Data Privacy

In the event of a data privacy breach, Jubilant will act in accordance with applicable law. The group will promptly investigate and, where necessary, apply remedial measures, inform affected parties, and notify the competent authority / Board within the prescribed timeframe and in the manner required under applicable law.

Policy Review

This Policy will be reviewed at a minimum annually or as necessitated by significant changes within our business or amendments to legal and regulatory requirements.

Policy Acceptance

By choosing to access the Jubilant website, avail our services, or provide us with your personal data, you assent conformance to the terms of this Policy.

Contact Us

For any questions about this Privacy Policy or our handling of your information, including any request to exercise rights or withdraw consent, please contact us at investorsjacpl@jubl.com. We are happy to provide additional insight, concern addressed, or feedback received about our data handling practices.

Please note that this Privacy Policy is subject to change from time to time. We advise you to periodically review this page for the latest information on our privacy practices.